



# ANDREW MATHERS REMOVALS

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*"Mather's will move it."*

#### SERVICES INCLUDE:

- Removals (Local and Interstate)
- Packing • Storage • Antiques
- Pianos • Fine Art
- Melbourne / Sydney - Weekly

Rotacaster Wheel Limited  
PO Box 866  
The Junction NSW 2291

28<sup>th</sup> May, 2009

Attention: Mr Peter McKinnon

Dear Peter,

Twelve months have passed since Andrew Mathers Removals & Storage introduced Rotacaster wheels as a new technology to improve equipment handling methods and systems.

Our operational staff held an initial belief the wheels were only a novelty due to the full range of circular movement which the wheels permitted. In a very short period the clearly identified manual handling benefits and improved productivity outcomes were obvious. Staff now prefer to use Rotacaster fitted trolleys.

Rotacaster wheels fitted to upright trolleys, dollies (platform trolleys) and bin trolleys have improved our company manual handling health and safety record. Staff may now turn and direct large or heavy items within full range of movement without the need to apply extreme use of body power. Easy sideways movement of the wheels without requiring strong upper body and lower back stress is clearly a major improvement on traditional trolley usage.

This improved method of transferring the pivotal point of body muscular effort from the shoulder / back area down to the base weight being moved allows the Rotacaster wheels to absorb the energy and assist item placement into the most difficult locations.

The furniture removals industry has many challenges in respect to protecting floor surfaces. We are often required to provide safe / careful handling methods when moving items across highly polished timber floors, tiled / vinyl surfaces and carpeted homes and offices. The Rotacaster wheels have a distinct advantage due to their easy ability to move in all directions thus avoiding the need to twist or turn on exposed surfaces.

Our company has achieved many positive outcomes since the introduction of the Rotacaster wheel system and we do recommend the product to businesses which have the need to use manual handling methods.

Yours sincerely,

  
Byron Stott  
Director